



Community Bus Program

Mission

To provide safe and efficient transportation service to the community via a subscription, advance reservation, and fixed route system, while keeping client expectations and changing needs as a high priority.

Goals

To ensure the availability of public transportation services to persons who are transportation disadvantaged in western Pembroke Pines.

To ensure that safe and quality service is offered through the Community Bus Service and throughout the system.

To ensure Community Bus Service is delivered in the most effective and efficient manner.

To ensure program accountability.

Objectives

To increase community awareness of the Community Bus Program.

To encourage courteous service and client satisfaction.

To provide a safe and reliable service.

To ensure effective program administration.

To implement appropriate methods and procedures to accomplish cost effective service delivery.

To adhere to State and Federal Statutes, Rules and Regulations for the Transportation Disadvantaged Program.

Major Functions and Activities

Provision of public transportation service at designated stops along two fixed routes - green and gold. Service extends west from the Southwest Focal Point Senior Center to US 27 (Holly Lake Club House) in Pembroke Pines. The service is structured to allow for connections to Broward County Transit (BCT) routes 3, 5, 7, and 23. Connections can also be made with the City of Miramar Community Bus Service at Memorial Hospital West and the Pembroke Lakes Mall. There is also a connection with the Cooper City service at Sheridan Street and Flamingo Road. The headway on the green route is 60 minutes, while the headway on the gold route is 30

minutes. The community buses are wheelchair accessible, in compliance with the Americans with Disabilities Act (ADA).

Budget Highlights

Under the interlocal Agreement between the City of Pembroke Pines and Broward County, the County agrees to pay the City \$15 per hour per vehicle in service.

A requirement of 7.1 passengers per hour remains in place.

Funding for the Green and Gold Routes continues.

Community Bus Program Performance Measures

Indicator	2007-08		2008-09		2009-10	2010-11
	Actual	Goal	Actual	Goal	Goal	Goal
Outputs						
Number of information documents distributed	12,500	12,000	12,000	12,000	12,000	11,000
Road calls required (Calls for assistance due to mechanical problems)	28*	7	21	5	10	5
Number of trips	197,223	196,500	195,147	203,500	206,650	196,000
Effectiveness						
Number of grievances filed against system	0	0	0	0	0	0
Efficiency						
Passengers per service hour	11.6	11.9	11.4	11.8	12.3	10.0
Passengers per mile	0.8	1.2	1.28	1.2	1.2	1.0
Vehicular accidents per 100,000 miles	0	0	0	0.002	0	0
Average cost per trip	\$2.99	\$3.34	\$2.39	\$2.50	\$3.25	\$3.00

* Prior year's postponements of vehicle purchases resulted in increase calls due to the age of the vehicles.

Community Bus Program - Budget Summary

Revenue Category	2007-08 Actual	2008-09 Actual	2009-10 Budget	2010-11 Budget
Grants from Local Units	345,648	344,511	259,236	260,043
Interfund Transfers	854,526	696,176	476,844	402,349
Total	1,200,174	1,040,687	736,080	662,392

Expenditure Category	2007-08 Actual	2008-09 Actual	2009-10 Budget	2010-11 Budget
Personnel Services				
Salary	538,132	522,550	-	-
Benefits	393,890	319,483	-	-
Personnel Services Subtotal	932,022	842,033	-	-
Operating Expenses				
Professional Services	830	420	1,260	1,520
Other Contractual Services	3,946	123,379	584,290	571,242
Communication and Freight Services	1,028	1,029	1,480	1,480
Repair and Maintenance Services	75,227	31,918	37,500	37,500
Office Supplies	-	1,387	1,100	1,100
Operating Supplies	187,121	40,521	110,450	49,550
Operating Expenses Subtotal	268,152	198,654	736,080	662,392
Total	1,200,174	1,040,687	736,080	662,392

Position Title	2007-08 Actual	2008-09 Actual	2009-10 Budget	2010-11 Budget
12880 Van Driver	13	-	-	-
13590 P/T Van Driver - City	9	-	-	-
13681 P/T Clerk Spec II	1	-	-	-
Total				
Full-time	13	-	-	-
Part-time	10	-	-	-